

SAFETY AND SECURITY



Safety

Traveling abroad can bring out a mixture of excitement and nervousness. However, when you are immersing yourself in a foreign culture, through volunteering and living amongst a local community, this apprehension can be compounded. If you have not travelled much before, it is difficult to know what to expect and often volunteers (and their loved ones) are concerned for their safety and security. Although it would be foolish of us to try and guarantee your safety, we do everything we can to ensure you are kept safe and secure during your time in the programme. Every programme offered has been personally inspected and selected by a director from Nakavango. We have lived in the accommodations, experienced the orientations, worked on the projects, and built strong and trusting relationships with our local staff. If we did not believe the programmes were safe enough to send our own children on, we would not offer them.

Volunteers have various layers of support they can go through and people who will help them in the event of an accident:

- ✓ Victoria Falls Volunteer Co-ordinator
- ✓ Placement staff
- ✓ Accommodation Managers
- ✓ Nakavango Programme Manager
- ✓ Programmes are monitored on an ongoing basis to gauge volunteers' experiences, and we are continually improving our projects through this feedback
- ✓ The safety and security of our programmes is constantly being reviewed, and if you have any concerns, we encourage you to discuss these with the local staff during the programme orientation
- ✓ During orientation, the local staff will also provide guidance in the areas of safety and security

General Safety Tips:

- ✓ Avoid wearing jewelry on the streets – especially gold neck chains, or other items that would be appealing to would-be thieves
- ✓ Handbags are always a temptation – a backpack is better, and if you must carry one, keep it in front of you
- ✓ Be alert
- ✓ Always tell someone where you are going before you attempt long journeys, and ensure you know your way to and from your destination
- ✓ Be especially careful at night
- ✓ Use taxi drivers you know (keep their telephone numbers), or who are connected to the place where you are traveling from or to; our local staff will recommend some reputable drivers during orientation; if you are unsure of who to use, always ask local staff.